

Kayak - Boat and Equipment Hire

Inverness, Highland

| HIRE AGR | EEMENT 8 pages | including Terms and C | onditions | | | | |
|------------------|--|-----------------------|-----------|----------|----------|---|----------|
| Period: Event | from | | to | | | | |
| Delivery Lo | cation | | Charge 1 | for Deli | ivery | £ | |
| Return Loca | ation | | | | | | |
| | | | Charge 1 | for Coll | lection | £ | |
| Equipment | | | | | | | |
| Fun'Yak sit | on top | | number [|] (| e £ | £ | |
| Paddle | | | number | 1 | included | | |
| Buoyancy A | aid (50N) | | number | 1 | included | | |
| | Sea kayak sit on - h additional day (| | number [| 1 | @ £ | £ | |
| Dry bags 20 |) litre | number [|] @ £ | | | £ | |
| PAYMENT D | OUE FOR HIRE | | | | | £ | |
| Less | s Booking Deposit | Received. | | | | £ | <u>•</u> |
| BALANCE: t | o be paid before | hire commences | | | | £ | |
| | | | | | | | |

if not by cleared funds 7 days prior to hire then in CASH

HIRER(s): Each hirer shall provide full details and shall be held jointly and severally liable for all charges, costs & expenses.

| NAME | | | |
|------------------------|--|---|---------------|
| ADDRESS | | | |
| | | | |
| TOWN | | | |
| | COUNTY | Postcode | |
| DACCDORT ID | | F-11 | |
| | passport number | held as security in lie | eu ot deposit |
| Driving License | | held as security 📙 | |
| Cash Deposit | amount | | |
| Credit / Debit C | ard mastercard | visa 🔲 maestro 🗆 | other |
| NAME | | | |
| - 1,2 - 1,7 - 1 | | | |
| NUMBER | | | |
| | | | |
| SECURITY | | | |
| START DATE | | EXPIRY DATE | |
| Details will not | be retained after final process | ing | |
| IF THE ADDRESS TO WHIC | H THE CARD STATEMENT IS SENT IS DIFFERENT FROM | A ABOVE PLEASE ENTER BELOW | |
| | | | |
| | | | |
| | | | |
| | | | |
| Car make/mode | el | registration | • |
| | | onditions of this hire and accept return, loss or damage to the equi | |
| I authorize the I | nire charges to be charged again | st to my debit/credit card. | |
| Signed | | Date | |

HIRER(s): Each hirer shall provide full details and shall be held jointly and severally liable for all charges, costs & expenses.

| NAME | | | |
|------------------------|--|---------------------------|-------------------|
| ADDRESS | | | |
| | | | |
| TOWN | | | |
| | COUNTY | Postcode | |
| | | | |
| PASSPORT ID | passport number | held as security \Box i | n lieu of deposit |
| Driving License | reference | held as security \Box | |
| Cash Deposit | amount | | |
| Credit / Debit (| Card | □ maestro □ | other \square |
| NAME | | | |
| | | | |
| NUMBER | | | |
| SECURITY | | | |
| START DATE | EXPIR | Y DATE | |
| will not be reta | ained after final processing | | |
| IF THE ADDRESS TO WHIC | CH THE CARD STATEMENT IS SENT IS DIFFERENT FROM ABOVE | PLEASE ENTER BELOW | |
| | | | |
| | | | |
| | | | |
| Car make/mode | el | registration | • |
| | | | |
| | d understood the terms and condition and several liability for any late return | | |
| I authorize the | hire charges to be charged against to r | ny debit/credit card. | |
| Signed | | Date | |
| | | | |

Terms and Conditions

All equipment for hire is subject to availability

The hirer will take full responsibility for all of the equipment that is hired.

You must inform us where you intend using the canoe or kayak.

YOU are responsible for your own and the rest of your groups safety.

Any loss or damage to any of our equipment must be paid for in full.

In order to book hire equipment we require a non-refundable deposit of 30% of the total cost to be sent to Atlantic Focus. If making a booking within 7 days of the intended hire date then we require the full amount to be paid. If you cancel within this time you will forfeit the deposit up to 30% of the cost for the full booking period. All payments are to be made in cash (or cheque supported by guarantee payable to Atlantic Focus) or if paid at least one week in advance of the hire start date by credit or debit card over the 'phone or we can invoice you via PayPal.

For all hire bookings, we require photo proof of identity (i.e. full UK driving license or passport) the details of which will be copied plus a cash deposit* of £100 on the day of hire for each boat and/or full credit card details. The cash deposit, card details and other security will be returned on the prompt and undamaged return of the kayak/boat/equipment.

All of our equipment is to be collected or delivered to you in Inverness. If you require equipment to be delivered to a particular location outside of Inverness we shall, by arrangement, do so at a charge of £10 plus £1 per mile from Inverness for 1 to 3 kayaks e.g. delivered to Fort William for £75. NOTE: additional kayaks incur an extra charge.

Hire Process

Phone 05601 310827, email bookings@kayak-hire-inverness.co.uk.

We will then provisionally reserve the requested dates (if available) or advise you of alternatives if your preferred dates or equipment choices are not available.

If you have not completed our on line booking we will send you a booking form which must be completed, signed and posted to us along with a deposit by cheque (or we can send you a PayPal invoice which you can settle by credit or debit card) for 30% deposit of the total hire cost - on receipt and the cheque clearing we will confirm booking.

We reserve the right to decline any booking at our discretion.

All payment details are on our terms and conditions form that is sent to you

Conditions of Hire

- 1. Young persons, under the age of 16, must be accompanied by an adult at all times whilst on the water.
- 2. Kayaks are not to be used during the hours of darkness.
- 3. No-one in charge of a kayak should be under the influence of drink or drugs.
 - a. We will refuse hire to anyone we believe to be intoxicated.
 - b. Hire will be revoked, without refund, if you are intoxicated whilst using our equipment.
- 4. Buoyancy aid(s) supplied or your own must be worn at all times when you, or any of you party, are on the water.
- 5. It is advised to use a paddle leash at all times on the water.
- 6. No kayak (unless we have approved a sea kayak to do so on the planned route advised by you at the time of hire) should be paddled further than 100m off shore.
- 7. All users must be suitably experienced/competent, and confident in their abilities to navigate the kayak in prevailing conditions: if in doubt do not risk it.
- 8. No person is permitted to be towed by a boat whilst sitting in a kayak, except for the purposes of rescue.
- 9. At no time should anyone behave in a reckless manner likely to put their own or others lives in danger. Hire will be revoked in cases of dangerous behavior, with no refund.
- 10. Keep away from boats on moorings or at anchor. You may cause damage if you get too close and/or disturb people on board.
- 11. Observe any reasonable instruction given by a Harbourmaster, his officials or other bone fide authority.
- 12. We require photo proof of identity e.g. driving license or passport and we require £100 cash deposit on the day of hire for each boat or other security. This will be refunded when all of our equipment is returned and free from any damage.
- 13. Damage caused to the kayak or equipment must be paid for. Part/all of the deposit may be kept to cover such damage and any excess charged.
- 14. It is the hirers' responsibility to take every reasonable care and therefore avoid any third party claim. In the event of any claim arising from negligence by the hirer shall be met by the hirer as their sole responsibility.
- 15. Insurance: Atlantic Focus Ltd (Boats-n-Paddles, Kayak-Hire-Inverness) is NOT responsible in any way for the safety, actions or consequences thereof of hirers which is entirely at their own risk. The hirer[s] is fully responsible for the kayak or canoe throughout the hire period and must ensure that THEY ARE PERSONALLY INSURED for any injuries. Any loss or damage to any of our equipment must be paid for in full at the end of hire period.

^{*} in lieu of a cash deposit a valid passport (per kayak) may be received and held as security and/or a credit card authorisation to be processed against damaged or missing items..

Booking & Hiring of Equipment

All bookings must be made through our office. You can speed up the process by filling in the Booking Request form on line and contacting us once you have submitted it. We reserve the right to decline any booking at our discretion.

Clients booking by telephone will be deemed to have read and accepted these Terms and Conditions.

We require a 30% deposit payment when you make your booking to secure the booking. This payment is non-refundable and, in the event of you cancelling your booking, will be used as a cancellation fee to cover administrative costs.

All bookings are treated as provisional until the deposit payment has cleared in Atlantic Focus Ltd bank account.

Designated Adult

There must be a Designated Adult over the age of 18 years in each group. The designated adult is responsible for ensuring that each member of the group is aware of and agrees to these Terms and Conditions.

The Designated Adult, upon receiving the hired equipment, also accepts full responsibility for any loss or damage to our equipment or to any third party's equipment up to the value of replacement. All parties to the hire are jointly and severally liable for any charges for damage to, loss or late return of the hire equipment

Hiring of Equipment

Proof of identification (e.g. passport or photo driving license) is required from anyone wishing to hire our equipment. This identification may be retained until our equipment has been returned.

We reserve the right to charge for the late return of equipment at our standard rate per unit per day or part thereof.

Liability

We recognize that canoeing and/or kayaking are inherently dangerous activities with a danger of personal injury or death attached. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement. By accepting these Terms and Conditions you are confirming that you are aware of this and accept the risks associated with this activity.

Please note that we cannot accept responsibility for any personal injury or death. However, nothing in these Terms and Conditions shall affect the statutory rights of any client or exclude or restrict any liability for death or personal injury arising from the negligence or fraud of Atlantic Focus Ltd.

By agreeing to these Terms and Conditions you accept that Atlantic Focus Ltd (trading as Boats-n-Paddles) does not have any responsibility whatsoever for loss or damage to your personal belongings.

You should be aware that any water resistant containers (or storage compartments) supplied by us are not guaranteed to be water proof. Therefore you should not rely on the water resistant containers that we supply to keep your property dry, and you accept that you are taking your personal property out on the water at your own risk.

Availability

All the activities offered are subject to availability. We cannot guarantee that a particular date will be available for an activity and we reserve the right to offer alternative dates for the activity offered if necessary. Booking early is advisable.

Weather

In most cases neither you nor we are entitled to cancel because of adverse weather conditions. Nevertheless for some events if the safety risks are, in our opinion, unacceptable we reserve the right to cancel the event. If we do cancel in such circumstances we will make every effort to reschedule the event for another date, or alternatively provide a refund payments received less any actual costs incurred prior to cancellation.

Health

The activities that we offer require certain levels of health and physical fitness before you can take part. Please consult a Doctor if you are in any doubt about the suitability of an activity for you or your group.

Safety Equipment

It is essential that all persons wear adequate safety equipment at all times. If you do not to wear the appropriate safety equipment you will, for your own safety, be asked to do so and if you fail to do so we may terminate the hire and require that you return the hired equipment immediately. Under these circumstances you will not be entitled to a refund.

Alcohol should not be consumed before or on the water. Anyone under the influence of alcohol will not be permitted to hire our equipment or participate in the activities we offer, and will be asked to return the hired equipment immediately. Under these circumstances you will not be entitled to a refund.

Special Needs

We want you to get the most from your activities with us and therefore we need to know any special requirements at the time of booking, for example if you or a member of your group suffers from a disability so that we can, if possible and practical, seek to accommodate them.

Right to Terminate

We reserve the right to terminate a booking in the event of unreasonable conduct, which is likely to cause distress, damage or danger to other clients, employees or any third party. This includes a failure to disclose any serious medical condition or disability. Should any of the above occur, our cancellation policy applies.

Law and Jurisdiction

We believe our Terms and Conditions to be fair. The law of Scotland governs them, and the Courts of Scotland shall have exclusive jurisdiction in relation to any matters arising out of them.

We reserve the right to make amendments to these Terms and Conditions without notice.